



The Industry Standard in Automating  
Investigational Drug Service (IDS) Operations



## The Results are in: Vestigo is Worth the Investment

Research pharmacists and technicians who use Vestigo devote more time to their most valuable work and less time on manual processes and paperwork. McCreddie Group clients report:

- ▲ Increased efficiency compared to previous manual operations
- ▲ Gains in revenue due to timely billing and capturing omitted charges
- ▲ Higher staff satisfaction and productivity
- ▼ Lower operational costs
- ▼ A reduction in manual data entry
- ▼ Fewer errors and less time spent on documentation



## Vestigo Increases Safety, Efficiency, and Compliance

Since its launch in 2004, Vestigo has transformed IDS management and operations. Through automation, Vestigo increases safety, efficiency, and compliance.

## Vestigo is the Industry Standard

Vestigo is the market leading software solution chosen by research pharmacists to automate the manual tasks associated with IDS operations. Vestigo is preferred by most of the top 10 NIH funded Research Institutions, NCI Designated Cancer Centers, and Clinical & Translational Science Award Programs.



## Key Features

- **Automated Protocol Management** handles all types of clinical trials: simple or complex, early or late phase, oncology or non-oncology, sponsored or investigator-initiated, and can be used at large academic medical centers as well as smaller non-traditional research sites.
- **Inventory Management** works in real time to alert IDS teams to needed activity and potential issues. Vestigo provides granular tracking by lot/item number and supports tracking of patient-specific inventory and documentation of returns and destructions.
- **Integrated Dispensing and Labeling** ensures patient safety and drug accuracy through the system's checks & balances. Clear, accurate, client-specific labels with barcodes are automatically generated and inventory is updated with each dispense.
- **Customized Billing and Workload Tracking** is fully automated and increases revenue by capturing previously omitted charges and reducing labor costs from generating manual invoices.
- **Electronic Drug Accountability Reporting** creates complete, accurate, and legible reports to support HIPAA and 21 CFR Part 11 compliance. Many standardized reports are available, including NCI, NCI Oral, ACTG, Summaries, and Single Subject.

## More Functionality

Extensive Reporting Capabilities and Reporting API ◀

Temperature Excursion Workflow and Documentation ◀

Chain of Custody Tracking and Documentation ◀

Competency Completion and Reporting ◀

Interactive Calendar ◀

Access Code Repository ◀

IDS Pharmacy User Forum ◀



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*“Recently, Investigational Drug Services (IDS) at the Barbara Ann Karmanos Cancer Institute converted from paper documentation to Vestigo. The Vestigo team worked closely with us to prepare for the conversion. They uploaded our current inventory, and we were able to verify all data in the system before implementation. We decided to go with the “big bang” and convert all 400 of our open and active protocols at once. The results were fantastic!*

*With Vestigo in place, we were able to easily handle the increased demand for remote visits during the pandemic. In addition, the drug accountability records generated from the Vestigo system are clean, easy to read, and accurate. The inclusion of temperature monitoring and competency documentation within the system makes Vestigo a complete IDS solution. We have saved immense time and effort as a result of our conversion to Vestigo.”*

**Joseph Schiavi, R.Ph.**

Manager of Investigational Drug Services at Barbara Ann Karmanos Cancer Institute





## The Advantages of Using Vestigo for IDS Management

- **Increase accuracy and safety** with a series of checks & balances and built in workflows to greatly reduce the likelihood of errors.
- **Increase efficiency, standardization, and staff satisfaction** by reducing manual processes and decreasing time spent on paperwork.
- **Confidently and conveniently access the web-based Vestigo application** from any device using a secure browser. Increase security measures with personalized security roles and permissions and the option of using your site's SSO capabilities. Minimal local IT assistance is required.
- **Grant access to monitors** for the purpose of reviewing and authorizing information via Vestigo Verify™. Use the Vestigo Calendar to schedule and track monitor visits and streamline communication with monitors by doing so within the software.
- **Interface with common CTMS and EMR systems** and integrate with drug carousels in real-time for seamless data transfer.
- **Take advantage of extensive document storage capabilities** to become a "paper-lite" or "paperless" site.
- **Assign and track competency completion** to ensure research pharmacists and technicians have completed the necessary training requirements before completing key tasks in Vestigo.



# Vestigo is the Central Hub for the IDS



## Unparalleled Customer Service & Subject Matter Expertise

The Vestigo team includes experienced research pharmacists and technicians. When clients contact the support team, they speak with a subject matter expert who provides unparalleled customer service. IDS teams meet regularly with their account manager for training and to discuss how to optimize their use of Vestigo to support their site-specific IDS processes. Vestigo Consulting Services is also available for IDS teams who need additional guidance or assistance. The team is ready to share their expertise with targeted, personalized training and/or assist with essential drug management tasks.

## Quick and Easy Implementation

The Vestigo team provides virtual training, with optional onsite support, and can have a site up and running as soon as six weeks after a contract has been signed. The live, hands-on curriculum introduces concepts systematically, and the on-demand training videos re-enforce learning to ensure confidence when using the system. To further expedite the on-boarding process, existing electronic content from the facility is used to populate and prepare Vestigo.

## Schedule a Demonstration

Email [info@mccreadiegroup.com](mailto:info@mccreadiegroup.com) or “Request a Demo” at [mccreadiegroup.com](http://mccreadiegroup.com).

*“The Vestigo team provides outstanding customer service and support. Any time I have a question or am wondering the best way to do something in Vestigo, I reach out to the helpdesk and normally receive an answer within an hour. They are always willing to set up a call to walk me through a new process or provide suggestions if I need more information. By far, the best software support group I have worked with.”*

**Theresa A. Mays, B.S., Pharm.D., BCOP, FASHP**

Vice President of Investigational Drug Services for NEXT Oncology



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