

# Technical Business Analyst

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## SUMMARY

The Technical Business Analyst is responsible for providing business analyst and technical expertise to the Business Analyst team in support of the development of our education and research pharmacy software products. The Business Analyst team is responsible for troubleshooting advanced support issues from the product teams, identifying product defects, and performing early-stage product testing. Additionally, the team assists in the design, development and implementation of products and enhancements. The analyst thinks "outside the box," works across all departments to identify business needs, establishes projects, and implements solutions.

Superior communication and organizational skills are essential, as well as a strong knowledge of relational databases, SQL, and the SDLC. This position reports to the Director of Business Solutions.

McCreadie Group is a remote company, and the position requires the ability to work from home independently and the ability to effectively communicate via technology tools.

We offer competitive salary and benefits including:

- Flexible hours
- Generous time off
- A retirement plan that includes a 3% employer contribution with immediate vesting
- PPO health insurance with HSA spending account
- Short-term disability coverage

## SPECIFIC RESPONSIBILITIES

- Help develop the architecture, function, and relationships of company applications and systems
- Work with the product teams to determine product improvements
- Assist in developing specifications and technical design of product improvements
- Help develop data structure strategies for product development
- Communicate with development staff to ensure product development meets specifications
- Assist in review and quality control of deployments of database updates
- Provide second-level product support where technical expertise is required. This includes advanced level SQL work to solve data-level issues for customers.
- Provide technical support for the initial connectivity, implementation, and training of interfaces and integrations
- Assist in research of reported issues in products
- Ensure that the testing process of our products meets company and client expectations for quality
- Project coordination and implementation

## QUALIFICATIONS

- Bachelor's Degree or above, preferably in an IT discipline
- 3+ years of relevant experience



- Mid-level to advanced SQL query expertise
- Production DBA experience with ability to advise Development on DB architecture and design preferred
- Experience working in an Agile environment preferred
- Demonstrated troubleshooting, problem analysis, and problem resolution capabilities
- Experience translating requirements into detailed functional designs
- Comfortable working in a dynamic and fast-paced environment
- High personal discipline, attention to detail and work quality
- Desire and motivation to learn new skills and expand knowledge to improve job performance and self-improvement
- Strives for excellence and upholds organizational standards of cooperation and confidentiality

Please send your resume to [clallone@mccreadiegroup.com](mailto:clallone@mccreadiegroup.com) and include a cover letter to tell us about yourself! We'd love to hear your background and why this position is a good fit for your next career move.

Principals only. We are unable to sponsor.